



CalvertHealth

Welcomes Neuroscience Care
Navigator **Dawn C. Burroughs**, LPN

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Dawn Burroughs has eight years' nursing experience and expertise in clinical coordination and practice management. She joined Potomac Neurosurgery in 2003 as an assistant office manager and was promoted to clinical coordinator in 2010 when the group merged with Georgetown University Hospital and joined The Center for Neuroscience at CalvertHealth. In that role, she was responsible for nursing care as well as patient and family education at the Prince Frederick and Clinton locations.

"My tenure there gave me an in-depth understanding of neurosurgery and complex pain patients," said Burroughs. "Since coming to CH, I have gotten to know the other practices involved with the neuroscience center and collaborated with them on cases that involved multidisciplinary care."

As navigator, her primary role is to serve as a liaison for patients receiving care at the neuroscience center. Burroughs is available to answer questions, schedule appointments, provide one-on-one support for patients and connect them with resources that benefit their care. "That is why I am here," she said, "to make sure their care is coordinated and to help guide them to proper and timely treatment." The Southern Maryland native said she is excited about reaching out to the community. "I feel this is a wonderful opportunity for me to give back," she said, "as a patient advocate and an educator."

"I believe in the center's holistic approach to caring for patients," said Burroughs. "Educating patients helps them understand their diagnosis and allows them to be actively involved in their treatment plan. It also helps them feel more comfortable and confident that they are making the right decisions regarding their medical care."

Center for Neuroscience at CalvertHealth

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